

## ▶ JPMC Programs & Policies

JPMORGAN CHASE & CO.

PROGRAM	DESCRIPTION	WEBSITE	PHONE
<b>ADOPTION ASSISTANCE</b>	Financial reimbursement to help offset the cost of adopting a child, up to \$10,000 per adoption.	HR&Personal>HR Policies	1-877-JPMChase (877 576-2427)
<b>BACK-UP CHILDCARE</b>	High-quality <b>back-up childcare</b> through a network of 13 onsite JPMC centers and near-site centers in 5 Cities, as well as over 300 Bright Horizons community centers.	HR&Personal>Child Care	1-877-242-2737
<b>CAREER DEVELOPMENT</b>	Tools and resources to help with assessing interests, skills for managing your career.	HR&Personal>My Career	
<b>COLLEGE COACH</b>	EAP & Work-Life can help with various aspects of college planning.	HR&Personal>EAP&Work-Life>U.S. – College Planning	1-866-916-7408 jpmchase@getintocollege.com
<b>ELDER &amp; ADULT CARE PROGRAM</b>	Professional Case Management Program to help elder or adult loved one, this includes in person care assessment, facility reviews, and development of a care plan.	<a href="http://www.eapandworklife.com">www.eapandworklife.com</a> HR&Personal>EAP&Work-Life	1-877 576-2007 TDD : 1-866-726-1785
<b>EMERGENCY FINANCIAL ASSISTANCE (Brown Fund)</b>	Financial assistance to employees in certain situations, such as unexpected catastrophic events that cause the employee severe financial hardship. A one time catastrophic event that is sudden, unexpected and nonrecurring and one in which the employee does not have access to sufficient financial resources. Approval is based on specific criteria. Examples of eligible expenses include but not limited to: funeral expenses, relocation to another residence because of flood, fire or domestic violence.  Examples of ineligible expenses include but not limited to: car payments/car insurance, monthly bills such as rent or utility, tuition expenses, attorney fees, credit card debt	HR&Personal>HR Policies	1-212-464-2685
<b>EMPLOYEE ASSISTANCE &amp; WORK-LIFE PROGRAM (EAP)</b>	Personal, confidential counseling for you and your immediate family members for a wide range of personal issues; resources & referrals on all work-life topics.	<a href="http://www.eapandworklife.com">www.eapandworklife.com</a> HR&Personal>EAP&Work-Life	1-877 576-2007 TDD : 1-866-726-1785
<b>EMPLOYEE DISCOUNTS &amp; BANKING</b>	Discounts on a range of banking products thru Employee Financial Services (EFS), as well as other discounts available through the Employee Discount Web Center.	HR&Personal>Employee Discounts and Banking	EFS 1-877-337-5762
<b>FITNESS PROGRAM DISCOUNTS</b>	Discounts on Health & Fitness programs across the United States.	HR&Personal>Employee Discounts & Banking	
<b>FLEXIBLE WORK ARRANGEMENTS</b>	Tools to help managers and employees determine if a flexible work arrangement is feasible.	HR&Personal>Flexibility	
<b>HEALTH ADVOCATE PROGRAM</b>	A service designed to help employees navigate the complexities of the health care system and obtain improved outcomes.	HR&Personal>My Health	1-866-611-8298
<b>HEALTH &amp; RETIREMENT SAVINGS</b>	A variety of options to guide you in selection of health care and retirement savings programs.	HR&Personal>Benefits	
<b>HEALTH &amp; WELLNESS CENTERS &amp; SERVICES</b>	Health & Wellness Centers are located in 29 larger JPMC sites across the US. Many have Doctors and Nurses who provide treatment, advice/coaching and referrals.	HR&Personal>JPMC Health & Wellness Centers	
<b>LACTATION SUPPORT</b>	Support for new mothers who are breastfeeding which includes lactation rooms, discounted products (thru employee discount program) and educational material.	HR&Personal>EAP&Work-Life	1-877-576-2007
<b>MATCHING GIFTS PROGRAM</b>	JPMorgan Chase matches employee contributions to eligible not-for-profit organizations.	HR&Personal>Good Works Community Involvement	

<b>NATIONAL FULL TIME CHILDCARE PROGRAMS</b>	Discounts and priority enrollment at full time childcare centers across the country.	HR&Personal>Child Care	
<b>TIME OFF POLICIES</b>	Paid & unpaid time off for holidays and vacations, caring for your family and parental leave and other reasons.	HR&Personal>HR Policies	1-877-JPMChase (877 576-2427)
<b>TUITION ASSISTANCE PROGRAM</b>	Financial support for career development education and training including professional certifications	HR&Personal>Tuition Assistance	1-877-JPMChase (877 576-2427)
<b>VOLUNTEER PROGRAM (Chase Good Works)</b>	Employees are encouraged to volunteer their time, talents and energies to enhance the lives of others.	HR&Personal>Good Works Community Involvement	
<b>WELLNESS PROGRAMS</b>	Wellness resources are available to help keep you healthy throughout the year.	HR&Personal>My Health	
<b>WORK-LIFE WEBINARS</b>	Seminars offered at many of our larger locations on a wide range of work-life topics.	HR&Personal>EAP&Work-Life	
<b>IMPORTANT JPMC PHONE NUMBERS:</b>	EAP & Work-Life Services.....877-576-2007 JPMC Main Switchboard.....877-302-4273 JPMC Emergency Hotline.....800-225-5576 JPMC Global Security.....800-727-7375 Employee Financial Services .....877-337-5762 accessHR.....877-576-2427 Help Desk - Technical Support.....866-576-1818		